My follow-up questions:

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Note: This pamphlet is not intended to take the place of the manufacturer's patient manual provided with each device.

CAUTION: FEDERAL LAW (USA) RESTRICTS THIS DEVICE TO SALE, DISTRIBUTION AND USE BY OR ON THE ORDER OF A PHYSICIAN.

Brief Summary: Prior to using these devices, please review the User's Manual for a complete listing of indications, contraindications, warnings, precautions, potential adverse events and directions for use. Unless otherwise noted, ® or ™ indicates a registered or unregistered trademark or service mark owned by, or licensed to, St. Jude Medical, Inc. or one of its subsidiaries. ST. JUDE MEDICAL, the nine-squares symbol and MORE CONTROL. LESS RISK. are registered and unregistered trademarks and service marks of St. Jude Medical, Inc. and its related companies. ©2010 St. Jude Medical, Inc. All rights reserved.

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A patient's guide to remote follow-ups and remote monitoring.

As a member of the St. Jude Medical family, you already know of our commitment to helping the thousands of people who use our implantable devices lead full and active lives.

We're pleased to bring you a new development in patient care that will give you greater flexibility and allow your doctor to keep a closer eye on your device while you spend less time at the doctor's office.

With Remote Care from St. Jude Medical, your Merlin@home® transmitter allows you to have your device checked from the comfort of your own home, reducing the number of scheduled clinic visits you need to make.

The transmitter is also able to monitor your device daily between scheduled follow-ups and can alert your doctor's office if it detects anything of which your doctor may wish to be aware.



Frequently Asked Questions

What are remote follow-ups and remote monitoring?

Remote follow-ups are checks on your implantable cardiac device from a location other than your doctor's office.

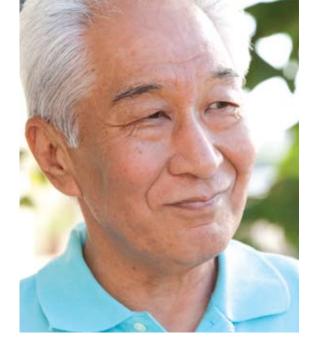
Most patients with implanted devices need to visit their doctor's office several times each year to have their devices checked. Your Merlin@home transmitter can now perform many of these tasks from home. The transmitter simply reads your device's data and transmits it securely over the phone for your doctor to review.

Remote monitoring is when the transmitter checks your device between scheduled follow-ups and transmits data or information about which your doctor has asked to be notified.

How are remote follow-ups and remote monitoring performed?

Your Merlin@home transmitter is easy to set up. You will need an electrical outlet and a standard telephone line. You simply plug in the transmitter next to where you sleep, and the transmitter will automatically monitor and conduct follow-ups on your device during the night. If you don't have a standard phone line, you can also connect via a Wireless USB Adapter which connects your Merlin@home transmitter using cellular networks.

Once it has read your device data, the Merlin@home transmitter will automatically dial out (either through a landline or via the Wireless USB Adapter) and transmit your device information to a secure website, the St. Jude Medical Merlin.net® Patient Care Network (PCN), for your doctor to view.



Will remote monitoring affect my device's performance?

No. Your device will continue to function normally during remote follow-ups and monitoring.

How will my doctor read my device data?

Your doctor will have access to your device data at any time through Merlin.net® PCN. The system is also able to notify the doctor should it detect an event that needs urgent attention (as defined by your doctor).

Will the transmitter interfere with my home phone?

While your transmitter is sending data, callers will receive a busy signal, just as they would if you were on another call. When the transmitter is not sending data, you should leave it plugged in. It will not interfere with the normal use of your telephone.

What if I don't have a standard phone line at home?

If you don't have a standard phone line at home, you can still experience the benefits of Remote Care by ordering a Wireless USB Adapter.

Using the adapter is simple. Once you plug it into your transmitter, the adapter automatically finds a local cellular network and connects you to your doctor.

You don't need a cellular phone to use the Wireless USB Adapter, and it doesn't change how your transmitter works. It's just another way to stay in contact with your doctor if you don't have access to a standard phone line – whether at home or while on vacation.

The Wireless USB Adapter must be ordered separately from your transmitter, and there is a monthly fee and contract for the adapter and service. You can learn more about pricing and coverage areas by calling the Wireless USB Adapter order desk at **1-877-300-3606**.



What kind of information is transmitted?

The information transmitted is the same information that is gathered during an in-office visit.

Is the data transmitted secure?

Your transmitted data is uploaded to Merlin.net® PCN, a safe and secure web-based data management system that is protected with industry-standard safety protocols. Your data is password-protected, so only authorized users can access it.

You can have confidence that your data is safe because Merlin.net PCN is the first medical device network to be awarded ISO 27001 certification, a stringent worldwide information security standard.



How long does a remote follow-up take?

The actual time to transmit varies depending on the amount of data that is stored in your device memory. However, the Merlin@home® transmitter is designed to work while you are in bed, usually at night, so that you will normally not even be aware that the follow-up is taking place.

Will I still need to visit my doctor's office?

Yes. Remote follow-ups and remote monitoring may reduce the number of visits you have to make, but they are not designed to replace in-clinic follow-ups altogether. Your doctor's office will provide you with a schedule that will inform you when your follow-ups will be performed remotely and when you should visit the clinic.



How much will remote follow-ups and remote monitoring cost me?

There is no equipment cost for your Merlin@home® transmitter, and if you use a standard phone line you can transmit data for free inside the United States.

However, if you don't have access to a standard phone line and opt to use the Wireless USB Adapter to connect to your doctor, there is a monthly fee and contract for the adapter and service. You can learn more about the Wireless USB Adapter and associated costs by calling 1-877-300-3606.

What if I have difficulties with the transmitter or I have trouble setting it up?

The Merlin@home® transmitter is very simple to set up and use. For your assistance, St. Jude Medical has a technical help service that you may call with any questions or problems you may be experiencing.

If you have any additional questions about Remote Care from St. Jude Medical, please call Remote Care Services at 1-877-MY MERLIN (1-877-696-3754).



My additional notes and questions:
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