

# Merlin@home® Transmitter Model EX1100

## Quick Start Guide

### Send Your Information

**1**

Place the wand, green side towards you, over your implant.



**2**

Press the Start button until you hear a beep.



**3**

**Read**

The Read icon lights up when the transmitter reads your implant.



**4**

**Send**

When the Tower icon lights up, you can remove your wand. The transmitter dials out and sends information about your implant. Sometimes this process takes a while.



**5**

**Done**

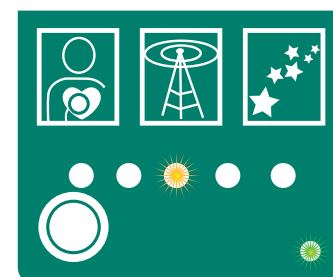
When the Stars icon lights up, your information is successfully sent. The Stars icon remains lit for a short time.



### Progress Lights

The transmitter is successfully working when the progress lights light up one by one from left to right.

An error has occurred if all progress lights are blinking.

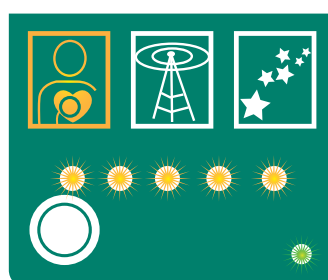


### Troubleshooting

**For Technical Support in North America, call 1-877-MY-MERLIN (1-877-696-3754) Monday through Friday 8AM to 8PM Eastern Standard Time**

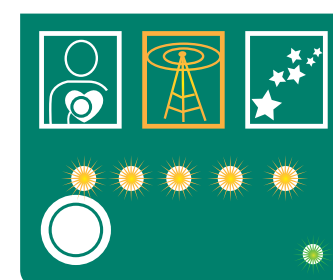
#### Can't read information

1. Press the Start button to stop the beeping.
2. Move the wand over your implant.
3. Press the Start button to continue.
4. After 3 tries, call your clinic for more information.



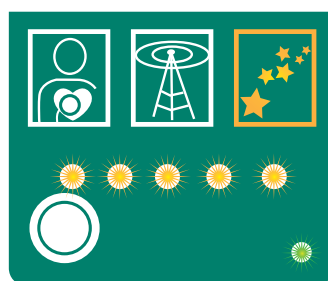
#### Can't send information

1. Check your wall jack and phone connector.
2. Make sure your phone line is not being used by another person, fax, computer, or TV.
3. Press the Start button to continue.



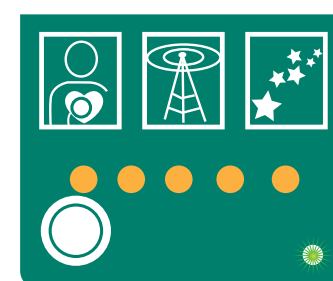
#### Call your clinic

1. Press the Start button to stop the beeping.
2. Call your clinic for more instructions.



#### Call Technical Support

1. If all five progress lights are lit, call Technical Support.



**ST. JUDE MEDICAL™**  
MORE CONTROL. LESS RISK.

For additional information, see the accompanying manual.



4006590A



March 2010  
Part 10020000/A